



Gayatri Shah



Work Specialization:

Personal Effectiveness, Self-Management, Emotional Intelligence, Executive Presence, Effective Communication Skills, First Time Manager, Customer Orientation, Campus to Corporate, NLP Coaching, MBTI Administration etc.



Work Experience:

Total Industry experience of over 15 years and training experience of 8 years.

Facilitator | Consultant

Certifications

- Master Trainer- Certified Instructor/Facilitator, Certified Instructional Designer/Developer
- Myers-Briggs Type Indicator (MBTI) Practitioner – Step I and II
- ESAP- Emotional Intelligence and Emotional Skills Assessment Process
- Master Practitioner of Neuro-Linguistic Programming

Clientele

Expedia India, Vodafone, SAP Labs, Atlas Copco, Times Business Solutions, Orient Electric, Frog Cellsat etc.

Academic Qualifications

- Post Graduate Diploma in Business Management from FORE School of Management, New Delhi
- Bachelor of Arts (Honors in Economics) from Jesus & Mary College, Delhi University

To know more, Connect with Gayatri on:





Work Specialization

- **Gayatri** specialises in creating holistic learning solutions integrating a strong foundation in Business Management, Adult Learning, Training Delivery and Neuro Linguistic Programming. Her strengths lie in enabling people to tap into their higher potential to explore abundant possibilities and activate personal change.
- Her repertoire includes programs for Personal Effectiveness, Emotional Intelligence, Executive Presence, Communication Skills, Self-Management, Presentation Skills, First Time Manager, Customer Orientation, Campus to Corporate, NLP Coaching and MBTI Administration.
- As a certified Master Practitioner of Neuro Linguistic Programming she has strategic insight into human behavior and learning patterns. Highly skilled in analyzing language and non-verbal communication patterns she often integrates coaching interventions into the program design to add more value.



Certifications

- Master Trainer, Certified Instructor/Facilitator, Certified Instructional Designer/Developer from Langevin Learning Services
- Myers-Briggs Type Indicator (MBTI) Practitioner – Step I and II from Psychometrics Canada
- ESAP- Emotional Intelligence and Emotional Skills Assessment Process from SHRM and Forum for Emotional Intelligence Learning
- Master Practitioner of Neuro-Linguistic Programming with a specialization in Design Human Engineering from NLP Possibilities with DHE, Canada



Work Experience

Gayatri is adept at facilitating customized programs across diverse cultures and organizational levels. She has over 15 years of work experience in diverse segments in India, Canada and the United States. She has been in the learning and development space for about 8 years. With an exceptional service record with Fidelity Investments in Toronto, Canada, she partnered with the Service Delivery University to facilitate training programs for a range of human resources, back office operations and customer support services. Pursuing her passion for learning, **Gayatri** has been working on enhancing personal and leadership excellence by delivering training programs such as Emotional Intelligence, Communication Skills, Self-Management, First Time Manager, Customer Orientation, Campus to Corporate, Executive Presence and Managerial Effectiveness.



Customers Served

Gayatri has designed and facilitated training programs across diverse sectors. Customers served include Expedia India, Vodafone, SAP Labs, Atlas Copco, Times Business Solutions, Orient Electric, Frog Cellsat etc.



Academic Qualifications

- Post Graduate Diploma in Business Management from FORE School of Management, New Delhi
- Bachelor of Arts (Honors in Economics) from Jesus & Mary College, Delhi University



Persona

Gayatri is passionate about learning and integrating eastern philosophies to propel personal success and individual effectiveness. Energized by travelling, she loves to explore new destinations and experience new cultures.

Gayatri likes to swim, be with nature and catch up with friends over a cup of coffee. For her, life is an adventure unfolding infinite possibilities, experiences and learning opportunities.

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